



Return form

Enter your order details below. Do this as completely as possible. Fields with an * are required fields.

| | |
|------------------------|--|
| *Customer name: | |
| *Order number: | |
| Order date: | |
| E-mail address: | |

Fill in the required information below:

| Line | Product name | Colour | Amount | Return code* |
|------|--------------|--------|--------|--------------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |

Place for other comments:

| |
|--|
| |
|--|

*Reason of return:

1. The product does not meet expectations / 2. Wrong item delivered / 3. The item is damaged / 4. Color is wrong / 5. Wrong size



Send return?

Instructions and conditions

Not satisfied with the product? Within 14 days of receive you have the option to return the product. The costs for returning from your home to the store are for your own account. Follow the steps below to do this.

INSTRUCTIONS

1. Fill in the completed return form.

If there is damage visible on the box as a result of transport and the product is also damaged, please contact us immediately via email: info@tlfinterieurs.nl before returning it.

Send in this email:

- A photo of the whole outside of the package.
- A photo of the opened package.
- A photo of all types of inner packaging.
- A photo of the whole article.
- A detail photo of the concrete damage.
- A photo of the shipping label on the package.

We will then see what we can do for you and will provide instructions about the further procedure within 2 working days at the latest.

2. Packaging

- Pack the products in their original condition and packaging.
- Place the completed return form in the box.
- Stick the return label on the box in a visible way. You must request the return label from your carrier or local post office.

3. Shipment

Bring the package to a post office of your choice. Here you will receive a proof of shipment. Keep it safe until the return has been completed. This is your proof that the package has actually been sent and can be requested in case of loss during transport.

REFUND

We will transfer the purchase costs incurred by you within 14 days of cancellation at the latest. We will refund the amount in the same way as you paid (bank transfer or PayPal). If it doesn't work, we will contact you.

RETURN ADDRESS:

TLF interieurs, Middenweg 1, 1432DE Aalsmeer, NL